



FACTS Management Payment Program



ALL tuition billing and payments are handled through FACTS Management. All families are required to sign up with FACTS by March 27, 2020.

You may link to FACTS Management (FACTS) through one of our school websites: www.divinechildhighschool.org or www.divinechildelementaryschool.org. The FACTS link may be found under ADMISSIONS.

- **Automatic Bank Payment (ACH)**—ACH payments are those payments you have authorized FACTS to process directly through your financial institution. It is simply a bank-to-bank transfer of funds that you have pre-approved from either your checking or savings account.
- **Credit Card**— If you elect to use this option, your payment, along with a 2.95% convenience fee, will be automatically charged to your credit card (AMEX, MasterCard, or Discover are accepted). Paying with your credit card may allow you to take advantage of various bonus programs offered by your credit card company.

Payment Plan Options

Equal payments will be automatically deducted from a designated checking or savings account, or automatically charged to a credit card (with 2.95% convenience fee added for credit cards payments only) on your choice of the **5th or 20th** of the month.

- **1 payment – May 2020**
- **2 payments – 50% May 2020 and 50% August 2020**
- **Monthly payment – 30% down payment due May 5, 2020. The remaining 70% is paid monthly beginning July 2020 with the last payment being April 2021**

Convenient Online Enrollment

Enrolling online is simple and secure. Please visit: www.divinechildhighschool.org or www.divinechildelementaryschool.org. The FACTS link may be found under ADMISSIONS. Be sure to have the following information ready:

- Account information for the person responsible for payment: bank name, telephone number, account number, and the bank routing number. Most of this information is located on your check. If paying by credit card, have your card information available.
- Student name(s) and 2020-21 grade level(s).

Before you click the Submit button, please carefully read the Final Review. Notification confirming your enrollment in a FACTS payment plan online will be sent to you after you submit your agreement.

If you have questions about enrolling in FACTS, please contact the rectory at 313-277-3110. You may also contact FACTS directly at 800-624-7092, or view your agreement online at <https://online.factsmgt.com>. You can log on with your username and password. FACTS customer service representatives are available Monday - Thursday, 7:30 a.m. to 7:00 p.m., and Friday, 7:30 a.m. to 5:00 p.m.

Frequently Asked Questions



When do I enroll in FACTS?

FACTS enrollment is now available on the Divine Child school websites.

How will I be notified of my payment information?

Once your agreement for tuition payments is posted to FACTS, Divine Child will post the tuition charges for the year and you will receive a confirmation notification of your payment amount by e-mail or letter. Payments will be processed until the total balance is paid in full.

When and what time will the funds for my payment plan be withdrawn from my account?

While FACTS transacts each payment on the specified date (ex: 5th or 20th), it is your financial institution that determines the time of day the payment is debited. FACTS recommends checking with your financial institution to determine how far in advance funds should be deposited into your account to ensure the automatic payment clears. If a payment date falls on a weekend or holiday, the payment will be transacted the following business day.

What happens if FACTS attempts to process my payment and there are not enough funds?

Should an automatic bank payment or credit card payment be returned, a \$30 FACTS Returned Payment Fee will be automatically assessed to your account for each failed payment attempt. This is in addition to any penalty your bank may assess. You will be notified by FACTS of the returned payment via mail or e-mail. For payment scheduled for the 5th of the month, a reattempt will occur on the 20th; for payment scheduled for the 20th, a reattempt will occur on the 5th of the following month.

We have a FACTS account with a different school. How do I transfer my account info to Divine Child?

You will need to create a new FACTS account for Divine Child. If you have questions concerning this, please contact Vicky Lezotte in our rectory at 313-277-3110 x302.

What if I need to change my payment date?

Please contact the Rectory at 313-277-3110 **at least five business days prior to the scheduled payment date to reschedule**. It may not be possible to process requests that are received less than five business days prior to the scheduled payment date.

2020-21 High School Tuition Rates

- In-Parish rate: \$7,950 per student*
 - Out-of-Parish rate: \$9,200 per student*
 - Registration fee: \$425 per student, payable annually, non-refundable
 - iPad w/Apple Care Plus: approximately \$400 per student, payable first year only
 - Senior fee: \$250 per student, payable senior year only
 - Textbook/download fees: approximately \$175 per student per year
- * If a family has 3 children enrolled concurrently at Divine Child High School, the third student receives a 50% tuition discount.

2020-21 Elementary School Tuition Rates

- In-Parish rate: \$4,900 for 1 child; \$7,900 for 2 children; \$9,900 for 3 or more children
- Out-of-Parish rate: \$6,100 for 1 child; \$9,100 for 2 children; \$11,100 for 3 or more children
- Registration fee: \$125 per family, payable annually, non-refundable

We Look Forward to Serving You!

Divine Child looks forward to our continued partnership with FACTS and the options it offers our parents and families. Should you have any questions regarding this plan, please contact the rectory at 313-277-3110 or FACTS at 800-624-7092. Our rectory is open Monday, Tuesday and Thursday from 9 a.m. – 7 p.m., and Wednesday and Friday from 9 a.m. – 5 p.m.